



**HIGHWAYS
ADVISORY
COMMITTEE**

REPORT

12 July 2011

Subject Heading:

**GRENFELL AVENUE AND ESTATE
PARKING REVIEW
Outcome of questionnaire consultation**

Report Author and contact details:

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The subject matter of this report deals with the following Council Objectives

- | | |
|--|-------------------------------------|
| Clean, safe and green borough | <input checked="" type="checkbox"/> |
| Excellence in education and learning | <input type="checkbox"/> |
| Opportunities for all through economic, social and cultural activity | <input type="checkbox"/> |
| Value and enhance the life of every individual | <input checked="" type="checkbox"/> |
| High customer satisfaction and a stable council tax | <input type="checkbox"/> |

SUMMARY

This report presents the views of those responding to a parking survey in the Grenfell Avenue area of Romford and proposes further action based on the responses across the area.

The scheme is within **HYLANDS** ward.

RECOMMENDATIONS

1. That the Committee having considered the responses and information set out in this report recommends that the Head of StreetCare should not proceed further with the design and consultation for a scheme.

REPORT DETAIL

1.0 Background

- 1.1 At its meeting of 17th August 2010, the Committee considered a Highways Scheme Application (Item 24) for various parking-related matters in the Grenfell Avenue area, raised by a ward councillor on behalf of residents.
- 1.2 Staff advised the Committee that before any detailed work took place, it would be useful to undertake a parking review questionnaire of the area to gauge the extent of any local issues.
- 1.3 The Committee agreed that the Head of StreetCare should proceed and so approximately 304 letters with a questionnaire were hand-delivered to residents and businesses in the area on or just after 27th September 2010. The letter and questionnaires are in Appendix I to this report. The area involved is shown on Drawing QJ074-OI-01-A.

2.0 Outcome of Public Consultation

- 2.1 By the close of consultation 78 responses were received from residents (17% to 27% response rate depending on street). The responses are summarised in Appendix II of this report.
- 2.2 A majority of the respondents felt that there was not a parking problem within their street.

3.0 Staff Comments

- 3.1 As there wasn't a significant response from residents, staff do not feel that a scheme should be taken forward at this stage.

IMPLICATIONS AND RISKS

Financial implications and risks:

None, as no scheme is proposed to be taken forward.

Legal implications and risks:

None, as no scheme is proposed to be taken forward.

Human Resources implications and risks:

None, as no scheme is proposed to be taken forward.

Equalities implications and risks:

None, as no scheme is proposed to be taken forward.

BACKGROUND PAPERS

Project File: QJ 074 Grenfell Avenue & Estate Parking Survey

**APPENDIX I
LETTER AND QUESTIONNAIRE**



Bob Wenman
Head of StreetCare

Culture & Community
London Borough of Havering
10th Floor, Mercury House
Mercury Gardens
Romford, RM1 3DW

The Resident or Occupier
Grenfell Avenue
Gordon Avenue
Edison Avenue & Close
Wren Gardens

Please call: Raj Padam
Telephone: 01708 432501
Fax: 01708 433721
Email: highways@havering.gov.uk

My Ref: QJ 074-CON-01-A
Your Ref:

Date 27 September 2010

Dear Sir or Madam,

GRENFELL AVENUE & ESTATE PARKING REVIEW

The Council has received various parking-related complaints and concerns from the Grenfill Avenue area. In order to decide if any controls are required, the Council's Highways Advisory Committee has agreed that I should write to you with a questionnaire to gauge your view.

I should be grateful if you would complete the questionnaire enclosed with this letter and if needed, provide some brief comments relating to any on-street parking issues you encounter in the area. We are not able to deal with non-parking related problems through this exercise.

The Council does not have any views on what is required (if anything) and so this is your chance to make your views known, as the Highways Advisory Committee can only make recommendations based on the replies we receive.

You should return your completed questionnaires to completed questionnaires to;

London Borough of Havering
StreetCare, Traffic & Engineering
10th Floor, Mercury House
Mercury Gardens
Romford RM1 3DW

You may also send responses either in text form or a scanned document electronically to: [**highways@havering.gov.uk**](mailto:highways@havering.gov.uk)

Highways Advisory Committee, 12 July 2011

Questionnaires should be returned by **FRIDAY 15 OCTOBER 2010**. Should the outcome of this process lead to detailed proposals, then those potentially affected will be consulted.

If you have any questions, please do not hesitate in contacting us on 01708 432501 or 01708 433704.

Yours faithfully,



Raj Padam MCHIT
Engineer
Traffic & Engineering

APPENDIX II
CONSULTATION RESPONSES

GRENFELL AVENUE

Letter delivered 160
Responses received by close of consultation 34
Response rate 22%

1.	In your view, is there a parking problem in your road severe enough to justify action being taken by the Council? If your answer is YES go to Part A, if NO go to Part B	Yes	12 (35%)
		No	22 (65%)

PART A

Please complete if you feel the Council should take action with parking

2.	Do you consider the parking problem to be caused by?	Residents	1 (8.3%)
		Non-residents	7 (58.3%)
		Both	3 (25%)
		Did not answer	1 (8.3%)
3.	What form of parking control would you prefer to ease the situation?	Residents' Parking	5 (41.7%)
		Waiting Restrictions	5 (41.7%)
		Did not answer	2 (16.7%)
4.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	8 (67%)
		1 hour in the morning 10:30am to 11:30am	1 (8%)
		Did not answer	3 (25%)
5.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	4 (33%)
		Mon – Sat	5 (42%)
		Did not answer	3 (25%)
6.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult. Such restrictions would be in force, 24 hours per day, 7 days per week?	Yes	7 (58%)
		No	3 (25%)
		Did not answer	2 (17%)

PART B

This section is for those who do not consider there to be a parking problem to give their views should the Council ultimately decide to implement a scheme

7. What form of parking control would you prefer to ease the situation?	Residents' Parking	6 (27%)
	Waiting Restrictions	3 (14%)
	Did not answer	13 (59%)
8. Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	3 (14%)
	1 hour in the morning 10:30am to 11:30am	7 (32%)
	Did not answer	12 (54%)
9. For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	9 (41%)
	Mon - Sat	1 (4%)
	Did not answer	12 (55%)
10. Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult?	Yes	7 (32%)
	No	5 (23%)
	Did not answer	10 (45%)

GORDON AVENUE

Letter delivered **45**
Responses received by close of consultation **9**
Response rate **20%**

1.	In your view, is there a parking problem in your road severe enough to justify action being taken by the Council? If your answer is YES go to Part A, if NO go to Part B	Yes	1 (11%)
		No	8 (89%)

PART A

Please complete if you feel the Council should take action with parking

2.	Do you consider the parking problem to be caused by?	Residents	0
		Non-residents	0
		Both	1
3.	What form of parking control would you prefer to ease the situation?	Residents' Parking	0
		Waiting Restrictions	1
		Did not answer	0
4.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	1
		1 hour in the morning 10:30am to 11:30am	0
5.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	0
		Mon – Sat	1
6.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult. Such restrictions would be in force, 24 hours per day, 7 days per week?	Yes	1
		No	0

PART B

This section is for those who do not consider there to be a parking problem to give their views should the Council ultimately decide to implement a scheme

7. What form of parking control would you prefer to ease the situation?	Residents' Parking	2 (25%)
	Waiting Restrictions	3 (37.5%)
	Did not answer	3 (37.5%)
8. Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	3 (37.5%)
	1 hour in the morning 10:30am to 11:30am	1 (12.5%)
	Did not answer	4 (50%)
9. For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	3 (37.5%)
	Mon - Sat	2 (25%)
	Did not answer	3 (37.5%)
10. Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult?	Yes	4 (50%)
	No	1 (12.5%)
	Did not answer	3 (37.5%)

EDISON CLOSE AND EDISON AVENUE

Letter delivered **81**
Responses received by close of consultation **22**
Response rate **27%**

1.	In your view, is there a parking problem in your road severe enough to justify action being taken by the Council? If your answer is YES go to Part A, if NO go to Part B	Yes	2 (9%)
		No	20 (91%)

PART A

Please complete if you feel the Council should take action with parking

2.	Do you consider the parking problem to be caused by?	Residents	0
		Non-residents	2
		Both	0
3.	What form of parking control would you prefer to ease the situation?	Residents' Parking	1
		Waiting Restrictions	0
		Did not answer	1
4.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	0
		1 hour in the morning 10:30am to 11:30am	1
		Other	1
5.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	1
		Mon – Sat	0
		Other	1
6.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult. Such restrictions would be in force, 24 hours per day, 7 days per week?	Yes	1
		No	1

PART B

This section is for those who do not consider there to be a parking problem to give their views should the Council ultimately decide to implement a scheme

7.	What form of parking control would you prefer to ease the situation?	Residents' Parking	6 (30%)
		Waiting Restrictions	2 (10%)
		Neither	5 (25%)
		Did not answer	7 (35%)
8.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	4 (20%)
		1 hour in the morning 10:30am to 11:30am	3 (15%)
		Neither	5 (25%)
		Did not answer	8 (40%)
9.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	5 (25%)
		Mon - Sat	3 (15%)
		Neither	5 (25%)
		Did not answer	7 (35%)
10.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult?	Yes	15 (75%)
		No	1 (5%)
		Did not answer	14 (20%)

WREN GARDENS

Letter delivered 18
Responses received by close of consultation 3
Response rate 17%

1.	In your view, is there a parking problem in your road severe enough to justify action being taken by the Council? If your answer is YES go to Part A, if NO go to Part B	Yes	1 (%)
		No	2 (%)

PART A

Please complete if you feel the Council should take action with parking

2.	Do you consider the parking problem to be caused by?	Residents	0
		Non-residents	0
		Both	1
3.	What form of parking control would you prefer to ease the situation?	Residents' Parking	0
		Waiting Restrictions	1
4.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	1
		1 hour in the morning 10:30am to 11:30am	0
5.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	1
		Mon – Sat	0
6.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult. Such restrictions would be in force, 24 hours per day, 7 days per week?	Yes	1
		No	0

PART B

This section is for those who do not consider there to be a parking problem to give their views should the Council ultimately decide to implement a scheme

7.	What form of parking control would you prefer to ease the situation?	Residents' Parking	0
		Waiting Restrictions	1 (50%)
		Did not answer	1 (50%)
8.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	0
		1 hour in the morning 10:30am to 11:30am	1 (50%)
		Did not answer	1 (50%)
9.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	1 (50%)
		Mon - Sat	0
		Did not answer	1 (50%)
10.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult?	Yes	1 (50%)
		No	1 (50%)